

## The Grand Salon and Spa Etiquette Guide

**Grand Salon and Spa Use and Admission** Spa services are available to guests age 18 and older. Children are welcome to use Salon services when accompanied by an adult during the entire time of their service.

**Grand Salon and Spa Reservations and Appointments** While walk-ins are welcome, we strongly encourage you to make a reservation for any Grand Salon and Spa service due to limitations on select appointments. A credit card is required at the time of booking for all services and a 3.5% administrative fee is added to all Grand Salon and Spa services paid for by credit card.

**Cancellation Policy** We understand that plans change. We appreciate and require a 24-hour notice, if you should need to cancel or reschedule. If we are not notified, you may be charged for services not canceled in the time allotted.

**Locker Room Privileges** Spa services include access to both the men's and women's locker rooms (women's locker room features steam showers and Infrared Sauna). Salon services (hair, manicures, pedicures, make-up) do not include locker room access.

**Customer Requests for Therapists** You may request a specific gender Massage Therapist while booking an appointment, although we cannot guarantee that we will have your request available at all times. All Spa employees are trained to respect the privacy of our guests and to create a comfortable, relaxing environment for all.

**Groups or Large Parties** Large groups and Spa parties are welcome. Please contact our Spa receptionist for information on group treatment packages and special group rates.

**Maintaining a Spa Atmosphere** We ask that you speak quietly throughout the Spa, particularly in waiting areas and in treatment corridors. To preserve an ambiance of peace and tranquility for all Spa guests, the Spa area is a cellphone free environment. We reserve the right to refuse service to any guest who is visibly intoxicated, or who exhibits inappropriate behavior towards any staff member. This will result in immediate termination of the service...Charges remain applicable.

**Health Problems and Comfort Level** Please notify us at the time of reservations if you are pregnant, have allergies, high blood pressure, or any physical disabilities. This will prepare our staff in advance to provide the best possible spa treatment or therapy for you. When receiving your treatment, the technician will address your needs based on your personal assessment. They will speak to you about the temperature, pressure, music, product, and sequence of service they are providing. Please communicate to us how you are feeling during your service and if there is anything specific you would like us to address. For the safety of all spa guests and our staff, please do not schedule services if you or anyone in your household is sick or still in the recovery phase of an illness.

**Guest Timeliness** We ask that you arrive 10 minutes prior to your scheduled appointment time. You are invited to unwind and relax in our relaxation area before or after your appointment and enjoy complimentary lite refreshments. You are also welcome to access the locker rooms before or after your Spa service. Arriving late will possibly interfere with your treatment, making it not as effective or therapeutic for you. All appointments will end at their scheduled time so that the next guest will not be delayed. Treatment times are not extended based on late arrivals.

**Personal Belongings** Guests are responsible for their personal belongings. Lockers will be provided during Spa services. We recommend that you do not wear jewelry during your visit.

**Gratuities** In appreciation of outstanding service, gratuities may be given to the staff at your discretion. Envelopes are available at the front desk. For large events or private parties an 18% gratuity will be added.

**Same Day Appointments** Same day appointments to be paid at time of scheduling.



MONDAY & TUESDAY 9 a.m. to 5 p.m.	WEDNESDAY & THURSDAY 9 a.m. to 7 p.m.	FRIDAY & SATURDAY 9 a.m. to 6 p.m.	SUNDAY 9 a.m. to 1 p.m.
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The Grand Salon and Spa offers services before and after hours upon request and based on availability. There are additional charges for these services.

Call (330) 609-8817 to book your *Ultimate Spa Experience* today!

*Welcome to*

# The Grand Salon and Spa

A WORLD OF WELL-BEING

Experience relaxation at its finest in our all new beautifully appointed Salon and Spa, where world-class architecture and attentive service unite.

The Grand Salon and Spa offers a full complement of therapeutic and rejuvenating facial and body care treatments as well as a complete array of beauty services. The Grand Salon and Spa is open to everyone, including hotel guests, members of Avalon Golf and Country Club and the general public.

Whether your goal is relaxation, rejuvenation, or true luxury, our talented staff will guide you through a journey of well-being.



*The time to relax is when you have no time for it.*

—Sydney J. Harris

## THE GRAND RESORT —WARREN, OHIO—

The Grand Salon and Spa is located on the lower level of The Grand Resort.

TheGrandResort.com

9519 E Market Street, Warren, Ohio 44484

(330) 609-8817

## MASSAGES

**GRAND SIGNATURE MASSAGE** 60 MIN \$145 | 90 MIN \$175

Focused on your specific areas of concern combined with aromatherapy leaving you relaxed and calm.

**RESTORATIVE MASSAGE** 60 MIN \$145

Light to moderate pressure concentrating on the head, neck, shoulders, and feet (includes a scalp massage and an extended foot massage).

**DEEPER PRESSURE MASSAGE** 60 MIN \$155 | 90 MIN \$185

Revive tired and fatigued muscles leaving a feeling of revitalization and relaxation.

**TRANQUILITY FOR TWO** 60 MIN \$290 | 90 MIN \$350

Unwind side by side with a loved one or friend, each with your own personalized therapist.

**ADD HOT STONES TO ANY SERVICE** \$20

**NEW! REIKI** 60 MIN \$85

(Available with advanced request) Reiki is a gentle laying on of hands technique to promote stress reduction, relaxation and healing through energy to improve health and well being.

## VICHY SHOWER SERVICES

**HYDRO THERAPY SPLASH** 45 MIN \$150

Under our Vichy shower, your skin is exfoliated with a foam hydrating and cleansing scrub. Followed by a light touch massage with warm oil to lock in hydration.

**HIMALAYAN SALT SCRUB** 50 MIN \$150

Begin with a warm, relaxing horizontal shower. Next, receive a body exfoliate to slough away dead skin cells. This invigorating experience leaves you with soft, smooth, hydrated and glowing skin.

**THE DETOX** 50 MIN \$165

Eliminate the toxins from your body with cascading showers as you're prepared for a botanical mud wrap to draw out impurities. Finish with a light hydrating massage.

## BODY TREATMENTS

**FULL BODY EXFOLIATION** 45 MIN \$120

This dry body exfoliation will remove dry and itchy skin. Oils will be massaged into your skin; finished with complete hydration.

**STRESS RELIEF THERAPY** 50 MIN \$125

A quiet, peaceful session along with aromatherapy while light touch massage techniques concentrate on the upper body.

**THERMAL WRAP** 60 MIN \$135

A body wrap to enhance the health and appearance of the skin, while stimulating circulation followed by a nourishing oil.

**REVITALIZING SPA EXPERIENCE** 60 MIN \$140

Includes a mini facial and a massage concentrating on the head, neck, shoulders, along with the hands and feet.

## HAIR SERVICES

**CUTS & STYLES**

**JUST CUT** \$45

**SHAMPOO & STYLE** \$48

**CUT & STYLE** \$58

> ADD HOT TOOLS (CURLS OR FLAT IRON) \$30+

**GENTLEMAN'S DRY CUT** \$25

**GENTLEMAN'S SHAMPOO, CUT & STYLE** \$38

Includes warm towels

**CHILD'S CUT** \$25

Ages 10 and under. Does not include shampoo/style.

**SPECIAL OCCASION/UP-DO** \$95+

**COLOR** *A consultation with a licensed professional prior to your color treatment will determine pricing*

**COLOR | RETOUCH** \$90+ | \$80+

**PARTIAL HIGHLIGHT | FULL HIGHLIGHT** \$95+ | \$100+

**HIGHLIGHT/LOWLIGHT** \$120+

**MEN'S COLOR** \$55

Color services include a shampoo and style.

**HAIR ENHANCEMENTS**

**BOND RX** \$20

A professional additive for hair color that eliminates breakage and leaves hair stronger

**KERATRIPLEX TREATMENT** \$30

Deep treatment for damaged hair

**CUT ADDED TO COLOR SERVICE** \$38+

**HAIR EXTENSIONS CLIPPED IN & STYLED** \$20+

## EYELASH EXTENSIONS

**LASH EXTENSIONS** FULL \$185 | FLIRT \$80+ | FILLS \$65+

Individual Minkys eyelash extensions are professionally applied by our certified technician in a private and relaxing space. Mimics the natural eyelash and come in a variety of lengths and thickness.

## WAXING SERVICES

**BROWS** \$18+

**BROWS, LIP, CHIN** \$28+

**FULL FACE (BROWS, LIP, CHIN, SIDES OF FACE)** \$40+

**UNDERARM** \$40

**BIKINI (WOMEN ONLY)** \$50

**BACK WAX** \$60+

**LEG WAXING** HALF LEG \$50+ | FULL LEG \$75+

**ARM WAXING** HALF ARM \$40+ | FULL ARM \$52+

## INTRODUCING SKINCEUTICALS

SkinCeuticals approach to optimal skin health prevents, corrects and protects. Our licensed staff will consult with each client to address specific skin concerns.

**AGE DEFYING LUXURY FACIAL** 50 MIN \$145

This treatment will revitalize and repair dull, tired skin and restore luminosity. A glycolic/lactic peel will enhance exfoliation leaving your skin radiant.

**BRIGHTENING LUXURY FACIAL** 50 MIN \$145

This enhanced opulent treatment refines and restores skin radiance. The vitamin-C firming masque will brighten, tighten and nourish your skin.

**CLEAR LUXURY FACIAL** 50 MIN \$145

Skin will be purged of impurities. A salicylic peel and clarifying clay masque will decongest pores. Botanicals, minerals and a hydroxyl acid will gently exfoliate and calm the skin promoting a healthier complexion.

**HYDRATING & NOURISHING LUXURY FACIAL** 50 MIN \$145

The skin will be nourished and encouraged to self repair. A glycolic/lactic peel encourages exfoliation. Highly concentrated botanical extracts with hyaluronic acid will smooth and hydrate.

**MICRODERMABRASION** 50 MIN \$165

Using diamond tip technology, this treatment reduces the appearance of pores, reduces puffiness and lessens the appearance of crow's feet. Safe ultrasonic waves and vibrations will encourage circulation to the surface of the skin and enhance cell turnover taking your glow to another level.

**SKINCARE ENHANCEMENTS**

**EYE TREATMENT** \$25

This treatment will visibly improve radiance and firmness for a more well rested appearance.

**BIODELLORESTORATIVE MASQUE** \$25

Amplified hydration layered on top of a treatment masque for maximum soothing and hydration.

**SCALP MASSAGE** \$20

Encourages scalp stimulation and relaxation.

## DERMAPLANING

Dermaplaning is a professional exfoliation and removal of vellus hair (peach fuzz) from the face leaving skin smooth and allowing deeper absorption of skin care products and a more even make-up application. Be mindful of protecting the skin from over exposure to the sun several days after this treatment. Please arrive with cleansed skin. Moisturizer and sun protection will be applied after your service.

**DERMAPLANING FACIAL** 40 MIN \$110

A double cleanse, toning, dermaplaning and a soothing mask will be finished with a vitamin-C serum along with a moisturizer and sun protection.

**DERMAPLANING ONLY | ADD TO ANY FACIAL** \$50 | \$40

## MAKE-UP APPLICATION

**FULL MAKE-UP FOR SPECIAL OCCASIONS** \$75

**ADD AIRBRUSH FOUNDATION TO SERVICE** \$10

## HYDRAFACIAL EXPERIENCE

Reveal smooth texture and vibrant skin with a purifying cleanse, pain-free extractions using patented Vortex-Fusion technology. This refreshing treatment will address specific skin concerns using HydraFacial's super serums. The Platinum and Deluxe Hydrafacial includes LED therapy to enhance results. All treatments bathe the skin with nourishing hydration and antioxidants for your ultimate glow and the best skin of your life! You will see immediate and remarkable results.

**PLATINUM HYDRAFACIAL** 60 MIN \$280

**DELUXE HYDRAFACIAL** 50 MIN \$240

**EXPRESS SIGNATURE** 35 MIN \$165

**HYDRAFACIAL ADD-ON ENHANCEMENTS**

**LIP PERK** \$40

Hydrates and temporarily plumps lips without injections

**EYE PERK** \$40

Temporarily reduces puffiness and hydrates eye area for a refreshing look without injections

**CHOOSE BOTH & SAVE: LIP AND EYE PERKS** \$65

**NECK AND DECOLLETE** \$95

## NAIL SERVICES

All services include professional nail grooming and lacquer polish

**SIGNATURE MANICURE | PEDICURE** \$52 | \$70

Includes massage, exfoliating, masking and warm towels

**CLASSIC MANICURE | PEDICURE** \$42 | \$52

Includes nail grooming and beautifully finished polished nails

**GENTLEMAN'S MANICURE | PEDICURE** \$50 | \$65

Includes massage, exfoliating, masking and warm towels

**ULTIMATE LUXURY PEDICURE EXPERIENCE** \$90

Lay back, be warm and enjoy the ultimate pedicure experience. Includes exfoliating, foot massage, masking, nail grooming and beautifully finished nails

**NAIL ENHANCEMENTS**

**LACQUER POLISH CHANGE** \$25

Shellac cannot be changed without a full nail service

**ADD FRENCH TIPS TO ANY SERVICE** \$10

**NAIL REPAIR | SHELLAC NAIL REPAIR** \$10 | \$12

**ADD SHELLAC POLISH** \$7

**REMOVE GEL POLISH** \$7

Note: We do not remove acrylic or gel overlay nails as we do not use nail drills

**NAIL ART** \$5 PER NAIL

## SPRAY TANNING

**SPRAY TANS BY SOUTH SEAS** UPPER BODY \$30 | FULL \$45

Hand-sprayed by trained technicians, this system is paraben-free and simply flawless! You may wear undergarments, swim wear or disposable undergarments and wraps are available. Color can last up to 10 days. For best results, schedule a full body exfoliation the same day of your spray tan.

## SALON AND SPA HOTEL PACKAGES

Create the ultimate Salon and Spa Getaway. All Hotel Packages can be customized to your desires! Visit our website for all Salon and Spa Hotel Packages. Contact Concierge at (330) 856-1900 to book.

*Please schedule well in advance when requesting multiple services. All appointments are based on availability.*